

P . A . G . E . O N E :

PUBLIC RESPONSE ANIMAL CONTROL GRAFFITI ABATEMENT

2021 YEAR END NEWSLETTER

Moving on Up!!

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Clark County Code Enforcement and Animal Control have made it to the big leagues! Our Administrative office has moved from the Sunset Park trailer to the Russell Campus and we couldn't be more excited. While our trailer was home for many, many years and it had its benefits, it is wonderful to finally not have to worry about what the sound is scratching under the building or if a coyote was going to follow us home. Just kidding, of course.

At the Russell Road Building Department, we can now have the majority of our staff together in one common place instead of being spread out across the valley. This makes communication much easier, thus makes for a more productive work environment. Stop by and see us sometime.

**WE'VE
MOVED**



Visit us

HEAVEN CAN WAIT

The relationship between Clark County Animal Control and Heaven Can Wait is a partnership that benefits the entire community. A responsible pet owner knows that regular veterinary care is essential to a pet's life. Knowing that veterinary expenses can add up quickly, Heaven Can Wait makes a difference by providing low cost lifesaving veterinary care for pets in need. Keeping pets sterilized and healthy helps to prevent unwanted, feral animals, and the spread of disease. Upon every interaction with our community, Clark County Animal Control will make sure that all animals are current on their rabies vaccinations and are spayed or neutered. Should an animal not be current with their rabies vaccination and/or spayed or neutered, CCAC will issue a Fix-it Ticket and provide a Heaven Can Wait discount voucher.

Clark County Animal Control offers what is called a "Fix-It" program. With the "Fix-It" process, if a citation is issued, the pet owner is given five weeks to rectify the violations. The "Fix-It" program and the Heaven Can Wait discount voucher go hand in hand, as CCAC tries to make it as easy and as cost effective as possible.

In addition to the discount voucher, Heaven Can Wait also coordinates, monthly, a group of medical and non-medical volunteers to facilitate a free community cat spay and neuter clinic. The one day goal is to provide services to 150 community cats that are in need of spay or neuter. In 2021, a total of 8,473 cats were sterilized at Heaven Can Wait.

Thank you to Heaven Can Wait who continues to work with the Community of Clark County to help eliminate, senseless, unnecessary killing of cats and dogs in Las Vegas area shelters.



Lieutenant Zavala joins the team during the October Vaccine Clinic

2021
Fix-It
Tickets Issued
750

RECEIVE A CITATION from Clark County Animal Control?

HEAVEN CAN WAIT IS OFFERING SPECIAL SPAY/NEUTER RATES:

1. Pit Bulls or Chihuahua - \$20 for male or female
Other breeds receive 50% off spay/neuter surgery pricing. Call for details.
2. Cat - \$10 for male or female

Surgeries include:

- Complete exam at check-in
- Free vaccinations (5-in-1 for dogs; 3-in-1 for cats)
- \$12 Rabies vaccination charge
- Pain medications for dogs and female cats
- Courtesy nail trims for cats and dogs
- E-collar for male dogs

SURGERY MUST BE COMPLETED WITHIN THE TIME LISTED ON THE FIX-IT TICKET FORM TO AVOID A COURT APPEARANCE.



Heaven Can Wait Spay & Neuter Clinic
546 N. Eastern Ave., Suite #175
Las Vegas, NV 89101
hcws.org

**CALL NOW
TO SCHEDULE APPOINTMENT
(702) 655-4800**

Citation No. _____

Date _____

Vaccinations provided at the time of spay/neuter surgery. Some age/health/weight/breed restrictions apply. Call for details. We reserve the right to refuse service. Must present coupon at time of service. Without coupon services will be full price.



HERE WE COME TO SAVE THE DAY!

On October 20, 2021, while Officer Prol was leaving the Animal Control office at Sunset Park, she was waived down by a park goer who was visiting the park with her son, husband and cat. During their visit, they decided to let their cat out of its carrier to get some fresh air. Unexpectedly, their cat ran up a tree and they could not get it to come down. The cat was approximately 20 feet high in a pine tree. Thinking fast, Officer Prol called for backup and Sergeant Duncan quickly moved into action by securely taping a 10ft. catch pole to a 6ft. catch pole and taping a rope to the pull cable. With this apparatus, the cat was safely extricated from the tree

and was returned to its owners.



Great job

Officer Prol and Sergeant Duncan!



HERE I COME
TO SAVE THE DAY!

thank you!



BURIED ALIVE

When Clark County Animal Control arrived to conduct a health and welfare check on what was reported to be a trapped cat, it came as quite a surprise that the cat was actually trapped below recently poured pool decking. The person reporting advised that the skimmer basket enclosures had recently been replaced and the officer noticed the new concrete around the skimmers. The area was completely sealed and there was no way for the cat to get out. When asked how long the cat had been there, it was stated that they had heard the cat meowing for about two days, however, the new concrete had been poured eight to ten days prior. Checking on the cat, it seemed to be alert and responsive, yet frantic to get out. Immediately calling the emergency maintenance number for the apartment complex, the maintenance man responded, assessed the situation and notified his manager. It was disheartening when it was learned that there was nothing that could be done that night, but the manager assured the officer that in the morning they would call out the company who laid the concrete to cut the cat out. A friendly neighbor came out with a can of tuna, some dry food and water to give to the cat. The cat was hungry and able to eat and drink at this time. The next day, the cat was cut out of the concrete, it looked a little skinny but other than that was without any injury. Today, this lucky cat has been adopted and is living happily in his new home.



CRACK DOWN ON ILLEGAL BREEDING

Clark County Animal Control can have a hard time prosecuting illegal breeders for lack of sufficient evidence. Illegal breeders have found ways to have fake media pages, false identifications, and a number of other methods that hinder our efforts for prosecution. Animal Control Supervisors have put together an efficient method of collecting and providing evidence pertaining to the illegal breeding and sale of dogs and cats.

An advanced crime reporting packet has been developed to ensure that an attempt to obtain the suspect's phone number, address, name, and any other specific identifiers are collected. Additional information that will be collected within the packet are the names, breeds, litter sizes, advertised sales, vet records, and any other animal specific identifiers.

Advanced Crime Report Violations:

CCC 10.08.132 Sterilization

(a) Subject to the exceptions provided in this Chapter, no person shall harbor any cat or dog or ferret or pet rabbit or potbellied pig unless spayed or neutered. This spay and neuter restriction shall not apply to dogs or cats kept pursuant to a breeder/show permit.

CCC 10.08.140 Sale of animals

No person, except dealers, operators or retailers, shall sell or offer for sale a dog or cat without first obtaining a breeder/show permit. All other household pets may only be sold by dealers, operators, or retailers. Dealers, operators and retailers must obtain a business license and must designate all information required by the Nevada Revised Statute., including where the animal has been purchased. The sale of animals at swap meets is prohibited. As used herein, sales include any form of remuneration connected to the transfer of ownership or possession of the animal, regardless of connection with or without any other consideration, good or service, including but not limited to gratuities, product bundling or rehoming fees.



CCAC
Responded to
117
Calls for
Illegal Breeding



ALL'S WELL THAT ENDS WELL

In the early morning hours of October 12, 2021, Clark County Animal Control received a call from a gentlemen who stated his two horses had been stolen during the night. He stated that his two stolen horses were a Palomino and a Sorrel. His name and number were noted in the event that someone would call about them. Within two hours of receiving the call, Animal Control received an email from Clark County Parks Maintenance that there were two horses in the southwest field at Silverado Ranch Park. The two horses fit the description and contact was made to the owner. The owner, grateful to have his horses back, met our officer who helped him load up the horses to take home.



On December 28, 2021, LVMPD called Clark County Animal Control advising that there was a large cat standing on a retaining wall at the edge of an apartment complex. LVMPD stated that the cat did not appear to be domesticated and believed it to be a Lynx. CCAC dispatch contacted the Department of Wildlife who advised that Lynx are not native in Clark County and that it is a bobcat and that because it was not aggressive to not disturb it. The bobcat kitten finished his rest along the top of the wall, not bothering anyone and later returned to his home. Isn't he cute?



In mid October, CCAC was called to advise that a cat had been stuck in a truck bedliner for two days. Upon arrival, the officer immediately knew that in order to remove the cat, part of the truck bedliner was going to need to be disassembled. That still wasn't enough, as the bolted down tackle box was still preventing the officer from reaching the cat. Acting fast, the owner was able to get a tool to keep the bedliner separate enough from the truck to get the catchpole over the cats head and around its body. The cat was successfully removed without injury. Great job!!



COMPASSION FATIGUE

Over the past two years, Animal Control has dealt with difficult circumstances more than usual concerning the welfare of animals during the pandemic. Because some pet owners are dealing with continuing illness, strain on themselves or their loved ones, health and financial stresses, animals can unintentionally be neglected. Clark County Animal Control Officers have also had to deal with the same stresses at home. When our officers are in their professional setting and dealing with other people's trauma day in and day out it can cause a condition called Compassion Fatigue.

In October, the Humane Society of the United States offered a compassion fatigue workshop and the officers were all encouraged to attend. The Officers learned about the physical, emotional, and psychological impact that they may experience each day, how to recognize the signs and were given the tools needed to stay resilient. When facing the day to day challenges of working in the animal care field, these tools are important to be used to build and maintain a healthy plan of action.

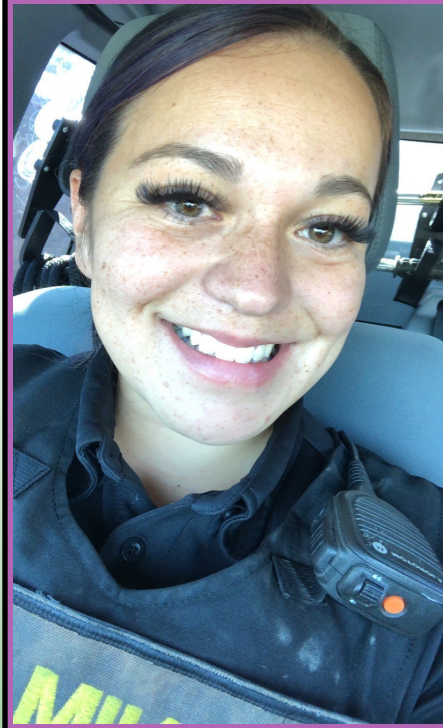


"The workshop taught me that it's ok to not be ok all of the time, but to recognize when you're struggling, so you can take the necessary steps to get back to yourself. During the workshop, I related to a lot of what they were saying. I suffered with Compassion Fatigue when I was working at the shelter. It is the reason I decided to leave and become an Animal Control Officer."



"In the Compassion Workshop, I learned that there's always another way to look at things. I can see things in a positive light and change negatives to positives. Being a public servant comes with its challenges, but we're here to make a difference with the public and their animals!"

"What I took most from the Compassion Fatigue Workshop is that it really is a true thing. If you start to have Compassion Fatigue, you need to take time for yourself. You need to find things that relieve your stress. Understand that you can't fix everything. Make boundaries for caring for others and caring for yourself."



Never
give up
stay
Focused
Stay
Positive
stay
Strong

WWW.LIVELIFEHAPPY.COM

YOU
CAN
MAKE A
DIFFERENCE
IF
YOU
TRY

2021 ANIMAL CONTROL STATISTICS

Stray
Animals
1,947

Animals
Impounded
7,178

Calls
Received by
Dispatch
84,365

Total
Sterilizations
11,778

Sealth &
Welfare
1,481

Calls Handled
in the Field
24,688

Administrative
Citations
Issued
643

Misdemeanor
Citations
Processed
750

Bite Reports
1,268

Vehicle
Confinement
578

Request for
Prosecution
Submitted
41

Cases sent to
Metro for Felony
Prosecution
39



2021 PUBLIC RESPONSE STATISTICS

Weeds & Dead
Vegetation
552

Outside
Storage
184

Landscape
Parking
446

Abandoned/
Unsecured Homes
245

Graffiti
Cases
13,075

TOTAL
CCPRC
Cases
13,534

Auto Parts/
Repair
360

Building
without Permits
632

Trash &
Debris
2,253

Vagrant
Camps
1,460

Imminent
Danger
28

Squatter
Homes
156

Short-term
Rentals
630

Dangerous
Structures
235

Unlicensed/
Inoperable
Vehicles
546

Parking
Citations Issued
554

Zoning
Violations
1,114

Fines & Fees

Outside Storage \$11,550.00
Dead Vegetation \$13,350.00
Landscape Parking \$14,450.00
Running a business out of a home \$20,500.00
Unlicensed/Inoperable vehicles \$14,650.00
Parking Citations \$78,701.00

CMART \$12,750.00
Zoning Violations \$88,650.00
Trash & Debris \$83,600.00
Short-term Rentals \$1,258,600.00
Dangerous/Unsafe Structures \$3,250.00
Building without Permits \$114,055.00

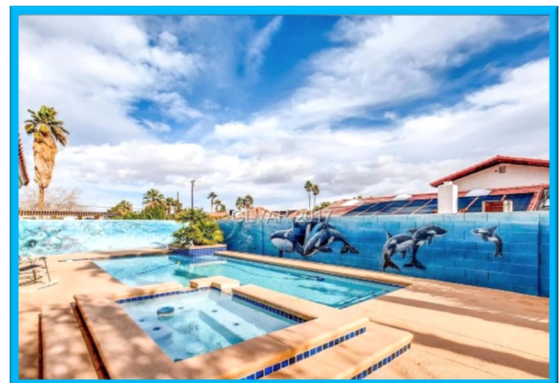
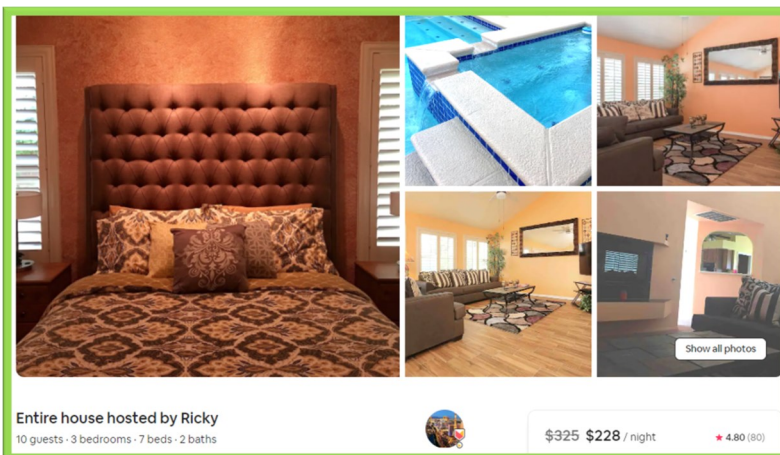
FORCED TO SELL



When a complaint of a short term rental is reported to our office, one of the initial steps of the investigation is to check for advertising and reviews. This particular property was easy to find as there was an active Airbnb ad which had over 80 reviews. Upon initial inspection, the property showed no signs of being rented, the front gate was locked, there were no vehicles in the driveway and there was no activity to be

seen. However, that doesn't stop the investigation, the property continued to be monitored and when enough evidence was gathered, a request for warrant was processed. While waiting for the warrant to be approved, it was discovered in one of the online reviews that the owner advised all renters to hide their cars by parking in the garages. The Warrant was granted showing a total of 82 nights rented between October 24, 2020 and July 15, 2021. At this point an Administrative Citation was issued in the amount of \$40,350.00. Yes, \$40,350.00, the 1st Administrative Citation issued was in the amount of \$100.00, the 2nd Administrative Citation was issued in the amount of \$250.00 and for every night after, an Administrative Citation was issued in the amount of \$500.00. The property owner, within the established procedures, requested a Supervisor Review of the Administrative Citation. After review, all fines remained. The property owner immediately contacted the office for a second time to advise that he had stopped renting and had obtained an attorney. During negotiations of a settlement agreement, the property was sold. A settlement agreement was made in the amount of \$20,175.00 stating the first of three payments would be made in 30 days in the amount of \$10,175.00, and the 2nd and 3rd payments in the amount of \$5,000.00 all due by April 30, 2022. Once the final payment is received, the original lien amount of \$40,350.00 would be released!

The first payment of \$10,175 was received on October 28, 2021. Great work by the Short Term Rental team!!



★ 4.80 (80 reviews)

Cleanliness	_____	4.8
Accuracy	_____	4.8
Communication	_____	4.9
Location	_____	4.8
Check-in	_____	5.0
Value	_____	4.8

Donelda
September 2020 · Group trip

The house was nice and big. It could've been cleaner. Spider webs in the corner of the ceiling. Furniture in the living room should be upgraded. You kinda just sink in. Backyard we... [read more](#)

Response from Ricky
September 2020

We regret that the place didn't appeal to your critical standards as the vacation home rental might not have been a suitable option for you. We do conduct a regular check on the... [read more](#)



NIGHTMARE NEIGHBOR

What can you do when your neighbor's home is in such disrepair and your neighbor is not approachable? You can call Code Enforcement, and that is just what this man did. CCCE received a call stating that there were boxes piled up and five gallon cat litter boxes in the street to prevent cars from parking in front of the home, the front and back yard were full of trash, weeds and debris, and all around the home had a horrible smell. When our officer arrived to inspect, not only did he find all of the violations that the complainant stated but there were also an undeniable smell of cat urine and feces, evidence of the feeding of feral cats, and the gathering of over 25 pigeons on the roof top. A Notice of violation was issued and when our officer returned for his follow-up inspection he was able to meet with who we thought to be the property owner, who stated she was in receipt of the notice and asked for an additional month to get the property cleaned up. After the granted month extension was over, unfortunately, the violations remained and a second Notice of Violation was sent. When our final Notice of Violation did not seem to make an impact, an Administrative Citation in the amount of \$200.00 was posted on the property. On 9/9/2021, it was learned that the property owners were actually an elderly couple who were disabled and had low income. Because the officer did not think that continued Administrative Citations were appropriate, the Officer decided to make attempts to locate resources that would be able to assist with bringing the property into compliance. Unfortunately, the Officer was unable to find any non-profit organizations that could donate their time to clean up the property. This property was then abated and ultimately the property was liened in the amount of \$2,675.00 The property now looks amazing and all the neighbors are probably happy.



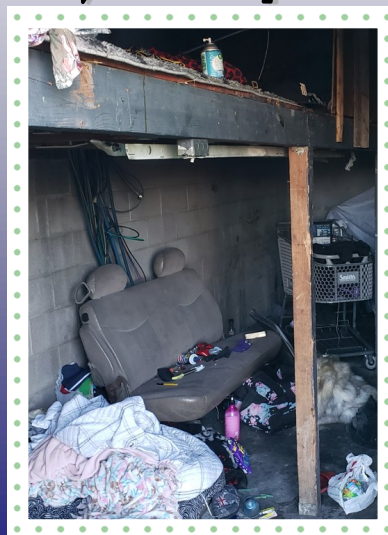
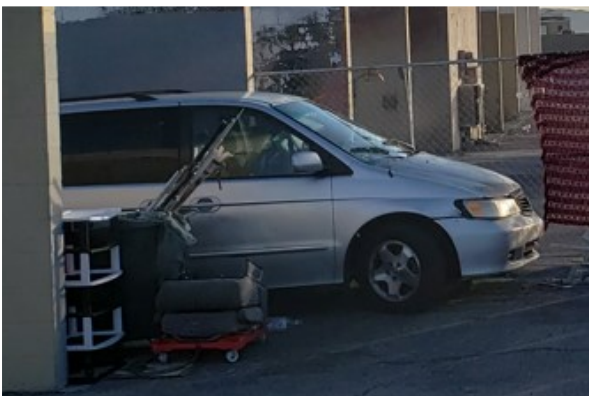
SQUATTER FILLED ABANDONED BUILDING

Clark County Code Enforcement is always appreciative of a quick clean-up and that is just what this case was. When the office received a complaint of multiple squatters living on property of an abandoned building, our officer was able to quickly observe the multiple code violations and start the notification process. The home owner was immediately sent a Notice of Abatement and was given 30 days to respond. When the 30 days expired, a request for clean-up bids was sent to the licensed contractors. On the day of the abatement, the officer met with the abatement contractor and Las Vegas Metropolitan Police Officers. Metro removed eight squatters from the home, taking two into custody for active warrants. On the property were two operating vehicles, a Toyota Highlander that was reported stolen from the National Finals Rodeo. The Highlander was filled with a plethora of cellphones, laptops, tablets and other various items, all believed to be stolen. The other vehicle was a Honda Odyssey that was packed with junk.

The property was cleared of all trash, junk and debris and was secured. Total lien amount stands at \$1,000.00.



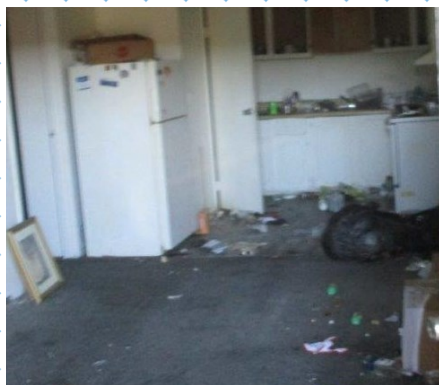
In 2021, CCPRO responded to 1,460 complaints of homeless camps



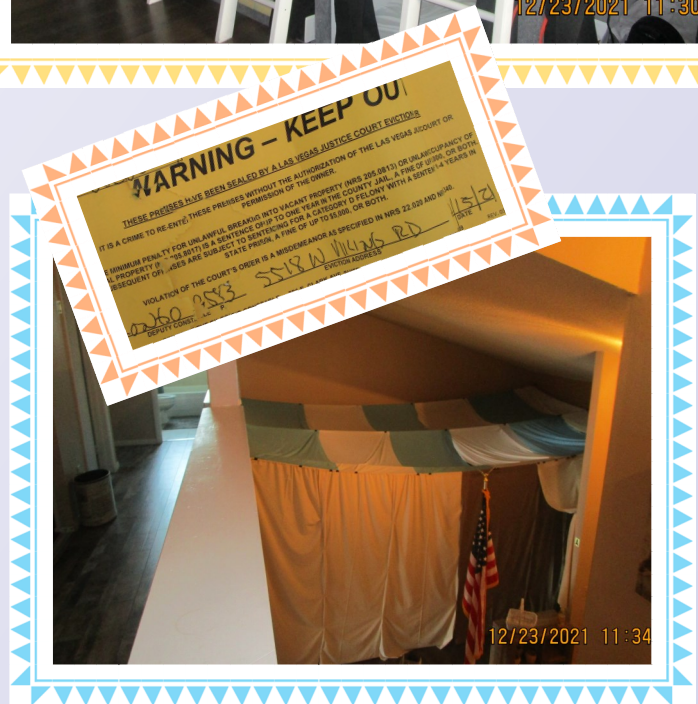
C.M.A.R.T.

On November 17, 2021, the LVMPD SCAC COP unit requested a CMART inspection at the Apex Apartments. This large dilapidated apartment complex continued to be a haven for criminal activity including a large number of unsecured apartments. Per LVMPD the property ownership and management would not secure these units which were being illegally occupied by squatters, as well as, contributing to criminal activity on the property. After the initial inspection, the property owner and management were ordered to secure all open units as well as keep up on the maintenance of the entire property. Due to the failure of the property owner to comply with securing multiple units by December 9, 2021, Code Enforcement with the assistance of LVMPD SCAC COP officers had a contractor secure a total of 50 open units as imminent dangers. This project lasted the entire day and has been the largest imminent danger action ever undertaken by Code Enforcement in a single day. Liens for the cost of the abatement totaling \$10,650.00 were placed against the properties as a result of the imminent danger action. Code Enforcement along with LVMPD SCAC COP officers are continuing to monitor the complex for further violations.

C.M.A.R.T.
\$10,650.00

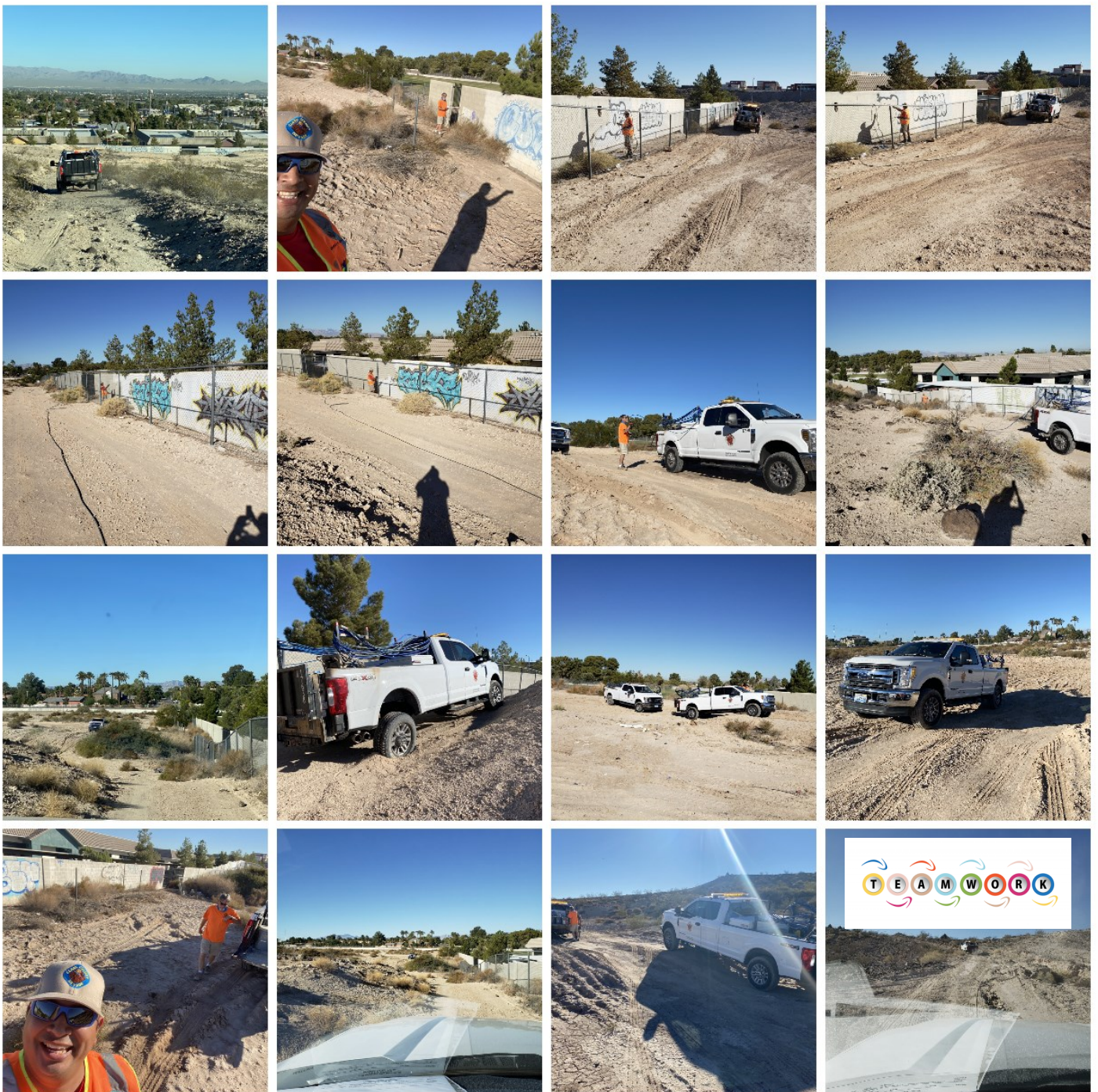


HOSTEL



Stretch of Graffiti

We are all fully aware that the problem with graffiti will never fully go away, but the faster it is removed, the less likely it is to come back to the same place; sort of like lightning never strikes the same place twice. In an effort to keep consistent with the standard for proactive removal of graffiti, Clark County Graffiti Abatement has upgraded some of their equipment. Our graffiti painters now have use of the only high performance cordless paint sprayer on the market. This sprayer will spray up to three gallons of paint on a single battery charge. This is a tremendous help for those hard to reach places. Take a look at the long stretch of graffiti that went along three complete parcels. All of this graffiti was removed in one hour.





Congratulations to Mike Felten for being named the Code Enforcement Employee of the quarter. Mike began his career with Clark County 16 years ago. Prior to his career with Clark County, Mike worked for the Pinal County Attorney's Office, as well as, for Maricopa County Animal Control. When asked what he likes most about his job, Mike stated "Code Enforcement is way less stressful than Animal Control and the hours are great!".

On his off time, Mike enjoys attending sporting events and traveling to Arizona to visit his family and friends. Mike expressed that he would like to have a nice steak dinner with Ulysses S. Grant, George Patton and Ronald Regan. "All three men did not ignore problems, they addressed them head on. Even though they were not appreciated at the time, their belief in their own abilities and their can do spirit helped them to change the world". Great Job Mike!!



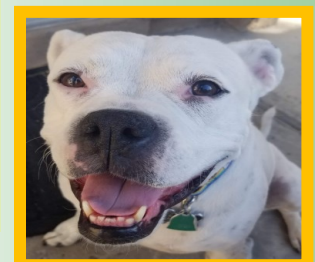
EMPLOYEES OF THE QUARTER



Lets give a "hear-hear" to Animal Control Officer Rachel Lund! Rachel has been named Employee of the quarter for her hard work and dedication to her position with Clark County Animal Control. Prior to joining the Clark County team, Rachel was a Probation Officer with LA County Juvenile Detention Center. Outside of work, Rachel likes to stay active by playing on a local woman's tackle football team and spending time with her two dogs, Josie and Freckles.

Taking her sweet tooth to the table, Rachel said if she could share a sweet treat with any

three people she wanted it would have to be Walt Disney because she has always been a Disney fan and would like to ask how it all started, her late grandpa Bill, just to be able to spend more time with him and Oprah, to see if she truly lives up to the hype and hopefully to get some cool prizes. It is a joy to work with Rachel everyday! Congratulations Rachel!



Animal Control

Clark Connect:

<https://clarkconnect.clarkcountynv.gov>

By Phone:

(702) 455-7710

By Email:

Report

a

Violation

Code Enforcement

Clark Connect:

<https://clarkconnect.clarkcountynv.gov>

By Phone:

(702) 455-4191

By Email:

PublicResponseInfo@clarkcountynv.gov

Graffiti Hotline:

(702) 455-4509